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| Gavin Mumpower  1473 Dewberry Trail Marietta, GA 30062 ▪ 678-579-4109  [Gavinmumpower96@gmail.com](mailto:Gavinmumpower96@gmail.com) ▪ [gmumpower.github.io](https://gmumpower.github.io/Updated-Portfolio/) |
| Motivated, goal-oriented self-starter who thrives on providing exceptional customer service while maintaining the ability to meet time constraints and perform well under pressure. Excellent supervisory skills including a keen sense of urgency, high attention to detail, creative problem solving, and effective delegation. Skills  * Office Suite Certified * HTML, CSS, C#, JavaScript, BootStrap, React * Customer Service and Communications * Operation management * Bartending License * IICRC Certified in Upholstery Cleaning & Restoration |

# Experience

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| April 2019 - PresentLead Technician, gravatier  * Manages and supervises scheduled crew and materials, effectively delegating work as necessary while adhering to quality assurance standards. * Diagnoses production needs to solve problems quickly and efficiently. * Conducts training of new employees on machinery and chemical administration. * Creates, manages, and implements strategic and tactical plans for daily operations. * Represents company by attending vendor management strategy meetings on a regular basis to maintain successful client relationships. | |
| June 2016 - December 2017Lead Technician, Servicemaster  * Began as Assistant Technician and was quickly promoted to Lead Technician through the demonstration of work ethic. * Filled work orders and confirmed estimates. |
| April 2013 – July 2019Manager/bartender/server, Labamba mexican bar & grill  * Ensured service delivery level commitments were achieved by efficiently prioritizing and focusing team. * Managed payroll, daily reports, inventory, scheduling, and kitchen. * Maintained overall exemplary customer experience & satisfaction rate. | |

# Education

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| 2021-CurrentComputer science, Georgia Institute of technology2015High SChool Diploma, North Cobb High |
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